



# MICHAEL PHELPS Swimming

## POLICIES

- GROUP CLASSES ARE FILLED ON A FIRST COME FIRST SERVE BASIS. PAYMENT IS DUE AT TIME OF REGISTRATION.
- SWIM LESSONS ARE NON-REFUNDABLE.
- CLUBFITNESS RESERVES THE RIGHT TO CANCEL ANY GROUP CLASS DUE TO INSUFFICIENT ENROLLMENT.
- PRIVATE AND SEMI-PRIVATE SWIM LESSONS MUST BE PAID PRIOR TO THE CLASS.
- PRIVATE AND SEMI-PRIVATE LESSONS HAVE A 24 HOUR CANCELATION POLICY.
- ALL CHILDREN NOT FULLY TOILET TRAINED ARE REQUIRED TO WEAR A REUSABLE SWIM DIAPER. POOL ACCIDENTS AFFECT ALL SWIMMERS.
- PLEASE DO NOT ATTEND, OR BRING YOUR SWIMMER TO A LESSON IF YOU OR THEY HAVE THE FOLLOWING SYMPTOMS: FEVER (100F OR HIGHER), DIARRHEA, VOMITING, SORE THROAT, BODY RASH, YELLOW/ GREEN DISCHARGE FROM NOSE, EYE DISCHARGE OR PINK EYE, YELLOWISH EYES OR SKIN.
- CHILDREN WHO ARE TAKING SWIM LESSONS ARE NOT ALLOWED IN THE HOT TUB. IN ORDER TO UTILIZE THE HOT TUB THE CHILD MUST BE ACCOMPANIED BY AN ADULT AND GUEST PASSES WILL BE REQUIRED FOR BOTH.
- IF A PARENT(S) OR A SIBLING(S) OF A SWIMMER(S) IS (ARE) INTERESTED IN UTILIZING THE POOL, OR THE FITNESS FACILITY (AT LEAST 16 YEARS OLD), DURING OR AFTER THE LESSON, A GUEST PASS IS REQUIRED. GUEST PASSES CAN BE PURCHASED AT THE FRONT DESK FOR A DISCOUNTED RATE OF \$15/EACH OR A PACKAGE OF 5 PASSES FOR \$55.
- THERE WILL BE NO MAKE-UPS FOR ABSENCES. IN THE EVENT THE FACILITY CANCELS A GROUP CLASS, A MAKE-UP LESSON WILL BE ANNOUNCED BY YOUR INSTRUCTOR OR THE COMMUNICATION STAFF.
- PARENTS ARE ASKED TO REFRAIN FROM INTERRUPTING OR DISTRACTING THEIR SWIMMER DURING LESSON.
- SWIM LESSONS ARE 30 MINUTES IN LENGTH UNLESS OTHERWISE NOTED. STROKE CLINICS AND ADULT CLASSES ARE 50 MINUTES IN LENGTH.

WELCOME TO OUR MICHAEL PHELPS GREENSBORO COMMUNITY!  
WE APPRECIATE YOUR COOPERATION.